



**SERVICE AGREEMENT AND AUTHORITY TO ACT**

DATE OF THIS AGREEMENT: / /200  
BETWEEN:

**Service Broker ABN: 68 758 286 944**

Of Suite 215 19 Milton Pde MALVERN VIC, 3144  
Ph 0419 415000 Fx 03 98223374

AND

hereafter referred to as the **Client**

Of

I, the **Client**, hereby:

- 1. Engage and instruct Service Broker to act on my behalf in dealing with providers of services to the client as set out below.
- 2. Authorise Service Broker to do what is necessary to engage service providers on behalf of the Client in whatever way Service Broker sees fit.
- 3. Agree to provide Service Broker with a copy or details of the latest bills for all services listed.
- 4. Agree to change service providers and enter into contracts for the supply of the services if Service Broker provides a proposal that achieves savings of a minimum of the goal provided <sup>(1)</sup>
- 5. Acknowledge that Service Broker may receive payment from some providers for some services recommend. I further acknowledge that these payments do not affect the price the Client pays for the service.

Service Broker hereby agrees that we will:

- 1. Always recommend the best value for the client, taking service, pricing and market trends into account.
- 2. Refund the entire Subscription and Year 1 fee if within the 12 months of the date of this agreement we do not achieve savings to the client equal to or greater than the Guarantee <sup>(2)</sup>

Signed by the **Client** or  
by its authorised representative:

Signed by **Service Broker**  
by its authorised representative.

Signed: .....

Signed: .....  
Colin Dixon.

<b>Service Level</b> (for services audit)	<b>Annual Spend</b>	<b>Subscription and Year 1 Fee</b>	<b>Annual Ongoing Fee</b>	<b>Guarantee<sup>(*2)</sup></b> <b>10% of spend pa</b>
Bronze: Audit on request	\$2,500	\$125	\$99	\$250
Silver: Audit plus annual review of service costs	\$10,000	\$385	\$199	\$1,000
Gold: Audit plus 6 monthly review of service costs	\$20,000	\$675	\$299	\$2,000
Platinum: Audit plus 3 monthly review of service costs	\$40,000	\$1,275	\$499	\$4,000

<b>Service</b>	<b>Current Provider</b>	<b>Current Annual Spend</b>	<b>% goal to save<sup>(*1)</sup></b>
EFTPOS			
Electricity & Gas <sup>(*2)</sup>			
Internet Connection			
Email / Web Hosting			
IT Services			
Land Lines			
Mobile Phones			
Freight			
Marketing			
Training			
On Line Accounting Services			
Bookkeeping			
Professional Accounting			
I the Client agree my annual spend on these services is:			<b>\$</b>
The Goal for annual savings is:			<b>\$</b>
Signed ( <i>the Client</i> ):			

(\*2) The Guarantee saving of 10% is based on your current spend on current usage (excluding energy). If spending patterns change Service Broker reserves the right to recalculate the savings guarantee.

Additional costs may be incurred for work done other than the analysis and audit of your services spending. This would include but not be limited to setting up systems, consulting and training.

*(Additional Consulting Fees are \$165 per hour casual \$110 on daily basis (8 hrs) call out fee \$99 in Melbourne plus travel if more that 1 hr away (travel at \$99 per hour) (all prices INC GST)*

Rates Subject to change please check web site for latest version of this [www.servicebroker.com.au/ftp/authority.pdf](http://www.servicebroker.com.au/ftp/authority.pdf)

